



TFA x Shopline

Ecommerce for the rest of us!

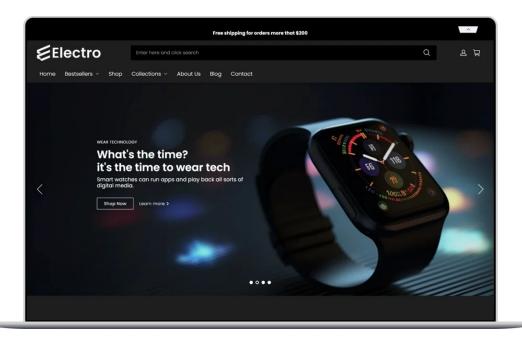




Ecommerce for the rest of us!

That Funny Agency and Shopline are pairing up to offer you a free migration to the most innovative ecommerce platform to hit...
Well... Ever!

Stop Reading and Apply Now



Company pro files

SHOPLINE



Who we are



A privately-held digital agency founded with the ethos to Make Digital More Human. **TFA** is collaborative and performance-driven, and believes that retail clients deserve delightful relationships with their agency.

- Founded in 2021
- Over 30 employees across 5 continents, on track to grow to 200 FTEs by 2026
- HQ'd in Philly/NYC
- A collective century of experience at large global marketing firms

SHOPLINE

The largest publicly traded eCommerce company in Asia, positioned to take significant market share in the Americas and EMEA. Shopline provides innovative, easy-to-use eCommerce products for retailers scaling beyond brick-and-mortar to digital.

- Founded in 2013
- Over 2,000 employees, globally
- Over 600k merchants, globally
- HQ'd in Singapore
- Owned by a publicly traded company, JOYY

Company pro files





Our combined ecommerce record





ANNE KLEIN













































How Ecommerce Hurts SMBs





Partnership wreck!

Small to medium-sized businesses (SMBs) often struggle to find both a marketing partner and e-commerce platform that can scale with their needs, provide consistent ROI, and deliver seamless customer experiences. Even when those partners are supposed to work together, many face challenges like consistently fragmented data, limited customization options, lackluster customer service, and siloed marketing efforts that fail to drive meaningful results.

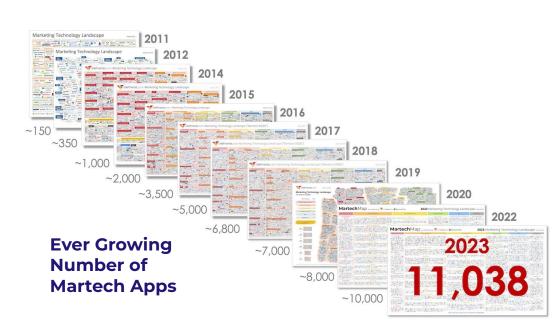




Martech Madness

Have you tried navigating through Shopify, Magento, BigCommerce, WooCommerce and so many others lately? It's worse than your phone's app stores. There's endless marketing tools that do one thing and one thing only that costs an arm or a leg or both adding onto your already ballooning monthly bill.

- Exponential Martech Complexity
- Limited Bandwidth for Martech Expertise
- Disparate Data Nightmares
- Ballooning Costs of Ownership



How Ecommerce Hurts SMBs



Check all that

Name	Problem	Impact	
Fragmented Data	Data from various sources doesn't integrate well, creating a fragmented view.	Difficult to create effective, data-driven insights.	
Limited Customizations	Limited customization options restrict tailored marketing efforts.	Missed opportunities for personalization; rigid marketing.	
Siloed Marketing and Communication	Marketing and eCommerce teams don't fully sync, causing disjointed customer experiences.	Mixed messaging and missed cohesive experience opportunities.	
Inconsistent Technology Integration	Tools and platforms aren't fully compatible, causing integration issues.	Lack of automation and operational inefficiencies.	
Lackluster Customer Service and Support	Poor customer service from either partner leaves clients unsupported during issues.	Slow support response stalls campaigns and reduces trust.	
Hidden Costs and Lack of Transparent Pricing	Additional fees are revealed for essential features, raising costs unexpectedly.	Budgets strained, leading to distrust in partnership.	
Slow Implementation and Long Setup Times	Integrating strategies can take longer than expected, causing delays.	Revenue losses and client frustration due to delays.	
Poor UX and Design Limitations	Limited design flexibility hinders user experience and brand identity.	High bounce rates and lower conversion due to poor UX.	
Insufficient Scalability	The platform or marketing strategy struggles to handle growing business needs.	Limits growth, necessitating additional investment or platform switch.	
Inflexible or Outdated Marketing Strategies	Marketing strategies may be generic and not aligned with business needs.	Low ROI and missed customer engagement opportunities.	
Complicated or Nonexistent Reporting and Analytics	Limited or complex reporting features make data analysis challenging.	Hinders decision-making and requires extra manual work.	
Data Privacy and Security Concerns	Privacy and security standards may not be up to date with regulations.	Risk of breaches, legal issues, and loss of customer trust.	
Limited Support for International Expansion	Limited multi-language and multi-currency support for international growth.	Restricts global market reach, creating extra work.	
Over-Reliance on Paid Channels	Heavy reliance on paid channels limits long-term, sustainable growth.	High acquisition costs and dependency on ad budgets.	





Our innovative solution

Both organizations stand at the forefront of empowering small and medium sized businesses to successfully compete in a saturated and technologically complex landscape. By working together, we're excited to enable brick-and-mortar stores to make the leap online and provide eCommerce businesses with fantastic savings and top-notch, personalized service.

Through this partnership, Shopline and **TFA** are dedicated to providing a comprehensive solution that combines Shopline's advanced eCommerce platform with **TFA's** expert web development, branding, shipping and marketing services. Our joint efforts are focused on delivering outstanding value, streamlining the move to digital, and enhancing overall business growth.

Together, we look forward to helping more businesses thrive in the digital space and achieve their full potential.

Shopline is partnering with us to build you that space by allowing you to migrate over from your current instance on their dime.

Through this partnership, you will immediately save bottom line costs while working with us to earn more top line revenue in a more simpler, less dramatic way.





A synergistic offering

Shopline Products

- → eCommerce Website CMS
- → Social Commerce
- → Native APP Store
- → Point of Sale
- → Customer Data Platform (CDP)

TFA Services

- → Strategy + Planning
- → UX Design
- → Branding
- → Messaging + Storytelling
- → Web Development
- → Full Service Marketing
- → Measurement + Analytics

Complete Retail Solutions

Low cost, high quality, scalable solutions for retailers of all sizes and at all levels of digital maturity.





Why use Shopline?

Shopline offers an extensive range of features commonly used by eCommerce businesses, all included in a single monthly platform fee—unlike Shopify's model, which charges for each feature separately.

This approach significantly reduces the total cost of ownership, enhances site performance, and centralized data collection, simplifying marketing decisions.

Additionally, Shopline boasts some of the lowest transaction fees available, saving merchants substantial amounts of money. As users advance to the enterprise tier, they also benefit from even greater savings on the platform.

In summary, Shopline is a versatile and user-friendly eCommerce platform that offers a range of features to support online businesses, with a focus on affordability and an all-inclusive comprehensive feature set.

Current builds in progress:









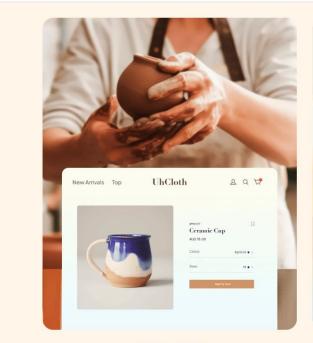




SHOPLINE for growth



Everything you need for growth







E-commerce

Social Commerce

Point of Sale





Modern e fficiency

Product Innovation

Shopline provides native solutions that boost efficiency by eliminating third-party dependencies. Our upcoming Customer Data Platform (CDP) tackles media attribution challenges and precisely optimizes paid media performance.



Performance Efficiency

Shopline offers an out-of-the-box solution that minimizes reliance on numerous third-party apps. This reduces operational complexity and prevents signal loss, empowering you to make smarter investment decisions for growth



Meta #1 Global Partner

Shopline is the first e-commerce platform to adopt comprehensive API integration, enhancing Meta's machine learning capabilities and accelerating achievement of client's higher conversions.







Core components

Themes

Stand out with World-class themes

Built by leading designers to high coding standards, they are responsive, SEO friendly and made to boost sales across industries.

Membership & Loyalty

Build customer loyalty with a powerful CRM

Diversify your loyalty scheme by providing multi-levelled benefits to your customers.

Product Customization

Personalise text, size and colour

Diversify your loyalty scheme by providing multi-levelled benefits to your customers.











Easy marketing

Marketing Suite

growth

to maximize



B₂B **Expand your business** into B2B markets

Manage bulk inquiries and offer tiered pricing or minimum order quantity

SHOPLINE Markets Sell globally

Pricing localization, currency conversion, language localization, local payment methods, duties and import taxes, etc.



Product Subscription Increase recurring revenue and lovaltv



Set subscription cycles, discounts, and frequency for different customers.





Access 60+ bundled apps

Simplify workflows with ready-made templates

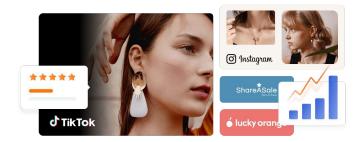
Our extensive ecosystem of apps eliminates the need for integration and customization hassles, providing a one-stop solution for store design, marketing promotion, sales channels, and operational challenges, without any additional fees.

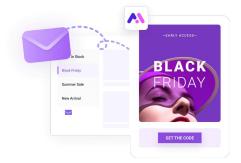
Add as you scale - Unified solution for every merchant

- Customize your storefront with Smart Landing Page, Mega Menu Builder, Instagram Feed, Advanced Component Library...and more!
- Drive traffic, engagement with all in one Marketing, Easyrank SEO,
 Smart Feed, Smart Push...etc..

"Smart Push is a powerful email and SMS marketing tools that leverage customer traffic to boost GMV growth. The Enterprise plan includes 10,000 emails per store each month."

- Boost sales through Product Upsells & Bundles, Countdown Timer,
 Product Recommendation... And more!
- Conquer operational challenges by Low stock notification, SKU generator... And more!









All-included native apps

Shopline offers an extensive range of features that are available to merchants within the platform. While most are free, some require a low monthly fee. Certain plans, such as Enterprise, also unlock free features for customers.

Live Chat	Post Purchase Promos	Bundles	Segmentation
Loyalty/Rewards & Memberships	Advanced SEO	Upsells	Progress Bar
SmartPush ESP	Affiliate Program	Pre-Order	Advanced Filters/Swatches
Reviews	Advanced Promotions	Gift with Purchase	3D Models
Search	Live Selling	Cart Countdown	Gift Box
Subscriptions	Push Notifications	Customize Product	Product Recommendations
B2B	Buy with Prime	Mobile App	Flash Sales





EasyRank SEO all-in-one app

EasyRank SEO is an all-in-one SEO tool that integrates multiple third-party APIs to recommend niche keyword data and on-site SEO optimization. It helps you make informed SEO decisions, provides SEO reports and website rankings, and supports you in becoming an SEO experts

Automated SEO Diagnostics

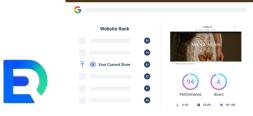
Daily SEO reports with professional, targeted optimization suggestions.

One click SEO Optimization

- Broken Link Repair
- Meta Optimization
- Image ALT Optimization







Beauty Brand Sees Soaring SEO Traffic in Six Months, after migrating to SHOPLINE.

Monthly SEO traffic increased to 34,450, with a growth rate of 29.7%. The number of SEO keywords increased to 10,088, with a growth rate of 149.5%.

+30%





SmartPush - email/sms

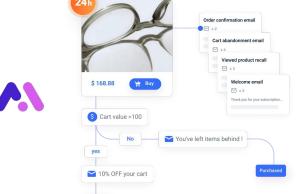
Leverage Marketing Automation and AI to Efficiently Recall Customers

Competitive Email Deliverability

 Achieved 99% of email deliverability by offering mailbox validation, to remove non-existent or potentially harmful mailboxes, protecting your domain's reputation.

Streamline Customer Recall with Marketing Automation

- Automatically send marketing messages when contacts meet certain conditions by leveraging built-in automation templates or customizing your own.
- Drive customers back more intelligently with customer lifecycle management. Automatically segment customers into different types and create email campaigns tailored to each group to increase conversion



+30% Repurchase Rate

Successfully recall customers with automated marketing campaigns, supported by holiday email templates and AI product recommendations.







Store analytics

Equip Your Business with Cutting-Edge Analytics and Insights

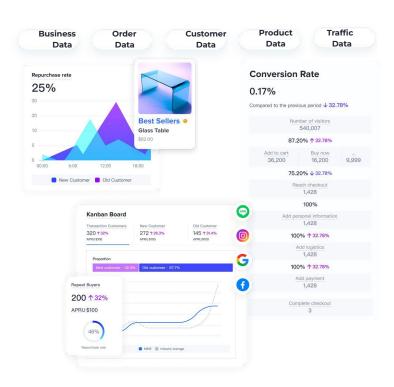
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Report Types >75

Sub-Report Dimensions 20

Custom Reports

- Utilize powerful insights to enhance sales performance, optimize sales strategies, and increase ROI at any time.
- Monitor sales trends and inventory data for smarter business decisions (e.g best selling products, repurchase)
- Drive customer loyalty with membership analysis and strategic insights
- Analyze customer segmentation to gain insights into spending patterns and enable precise targeting.



Features

SHOPLINE



High conversion ads

Better conversion rate for Ads to achieve ROAS goals faster

Meta's #1 Global partnership

- Shopline is the first e-commerce platform to adopt comprehensive
 API integration (Online, offline and message API)
- Rich API integration enhances Meta's machine learning capabilities, accelerating achievement of client's ROAS goal and higher conversions

Increase event match quality

 Comprehensive event reporting covers both client-side and server-side data, such as click_id, browser_id and external_id, enabling precise targeting of users across devices

Seamless migration

 Exclusive feature to support migrating product_IDs from the previous platform, ensuring continuity in product promotion efforts post-migration.



Meta

On average, Shopline clients saw

28% x Lower Cost Per Acquisition

From using both Conversion API and Facebook pixel







Technical Overview

Product Architecture | Unified Commerce

Native Logistics

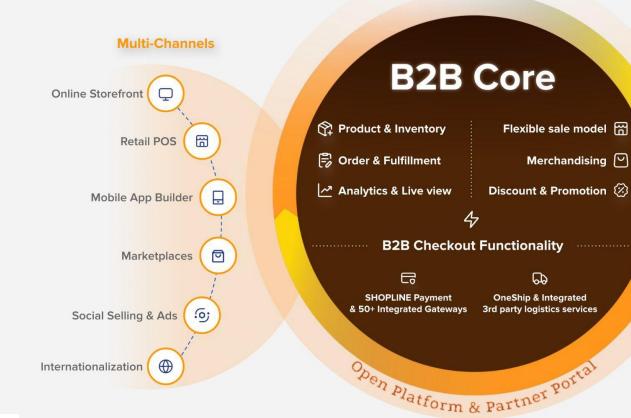
With the return of physical commerce, investment priority shifted from new technology adoption to consolidation of multiple touchpoints throughout the buyer's journey, enrichment of the respective customer experience and stronger integration with legacy systems.

"Magic Quadrant for Digital Commerce." Gartner, Inc., 2023. **Multi-Channels Customer Data Platform** Core **Online Storefront Unified Profile** Product & Inventory Flexible sale model প Retail POS Order & Fulfillment Merchandising [✓ Analytics & Live view Discount & Promotion (2) Mobile App Builder Segmentation & Loyalty Loyalty Program Audience Segmentation. High Conversion Checkout & Extension **Marketing Automation** Marketplaces Shopee, Lazada, eBay, Etsy, 6 Marketing All in One Amazon, and TikTok Shop. **SHOPLINE Payment** OneShip & Integrated Smart Push & 50+ Integrated Gateways 3rd party logistics services Social Selling & Ads SHOPLINE Audience Meta, Instagram, TikTok Shop, Live Sales, and Chat Commerce **DATA Analytics** Open Platform & Partner Portal Internationalization Multi-Currency Multilingual Options





Technical Overview

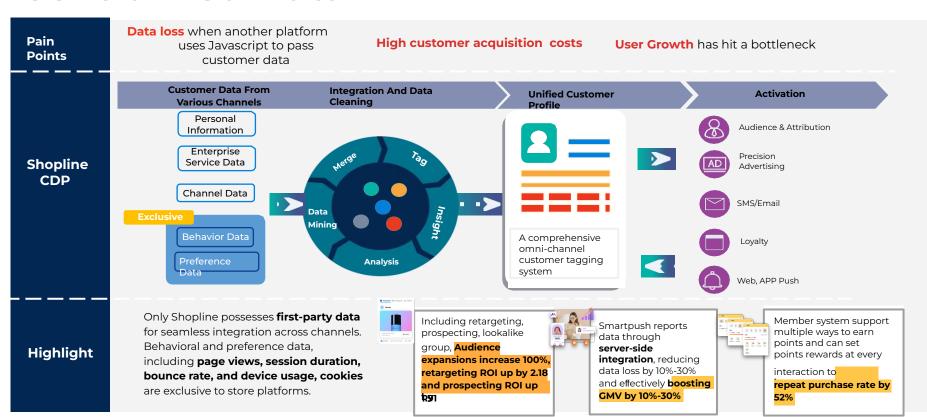


Customer Data Platform Unified Profile Segmentation & Loyalty 0 **Marketing Automation** Marketing All in One Smart Push SHOPLINE Audience **DATA Analytics**





Centralized Data



Saving with Shopline



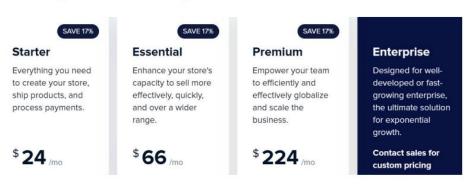


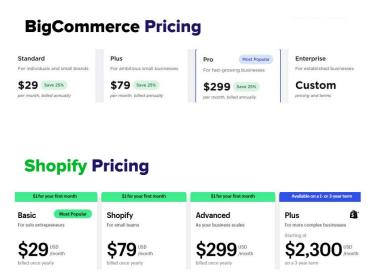


Monthly pricing

Shopine of the competitive pricing across different tiers, with an entry-level plan starting at \$24/month, positioning itself as an affordable alternative to BigCommerce and Shopify, which both start at \$29/month. At higher tiers, Shopline provides custom pricing for enterprise-level clients, while Shopify and BigCommerce maintain fixed prices. This flexibility makes Shopline an attractive choice for growing businesses seeking scalable pricing options.

Shopline Pricing





SHOPLINE **Pricing Comparison: \$1M in Revenue** (Annual - Premium/Advanced

Dlancl

Shopline	Shopify	
Monthly Subscription Fee: \$269	Monthly Subscription Fee: \$399	
Transaction Fees: starter plan 2%. Essential plan .80% Assuming an AOV of \$60, this amounts to 16,667 annual transactions. Total: \$8,000	Transaction Fees: 2.5% + \$.30/transaction. Assuming an AOV of \$60, this amounts to 16,667 annual transactions. Total: \$30,000	
Apps: \$5,000 (Including ESP)	Apps: \$15,000 (Yotpo, Gorgias, Klaviyo, + 3 others)	
Total: \$9K	Total: \$45K	

Shopline vs Shopi fy

SHOPLINE



Reduced Cost of Ownership & Enhanced

Shortine slashes your total cost of ownership by 19% vs competition on average the billion of the cost of ownership by 19% vs competition on average (1.3x better on Meta)

Ave \$75k+ Annual Savings on Enterprise (\$10M+ GMV)		
Туре	Shopline	Other
Platform Fee	\$ 0	\$25k+
Native/3P Apps	\$ 0	\$50k+
Top Shopline 3P market rates	Up to 25% saving	\$average
Ave \$7,500+ Annual Savings on Premium (\$1-5M GMV)		
Platform Fee	\$2,690	\$4,500+
Native/3P Apps	\$ 0	\$5,000+
Top Shopline 3P market rates	Up to 25% saving	\$average

Performance Efficiency & Improvement		
Integration & Tech	Shopline	
Meta Partnership	1.3x CPA efficiency	
TikTok & TikTok Shop Partnership	 10hrs+ per week time saving Enhanced ad performance 	
Native CDP	Enhanced paid, owned, earned marketing accuracy	
Site Speed to Drive Conversion Rates	X sec faster than top competitor (Note: Ims increase in speed = 1% improved site conversion rate	

Indicative savings only, all estimates subject to scope



Summarizing the Offer





Why migrate now

Unmatched Cost Savings

- Free Migration: Unlock a migration process valued between \$25,000 and \$100,000, covered entirely by Shopline and TFA.
- Lower Total Cost of Ownership: Shopline consolidates essential features in one platform, reducing reliance on costly third-party tools and lowering transaction fees.

Performance and Efficiency Boost

- Improved Conversion Rates: Faster site speeds and advanced tools like Meta's integrated APIs deliver up to 1.3x better CPA efficiency.
- Simplified Operations: Unified features eliminate third-party dependencies, enhancing workflows and marketing precision.

Future-Proof Your Business

- Advanced Features Included: Access cutting-edge tools like native CDPs, loyalty programs, and customizable storefronts without additional costs.
- Global Expansion Ready: Easily localize pricing, payments, and language to expand into new markets.

Timing is Everything

Shopline's investment in new U.S. businesses makes this the perfect moment to elevate your eCommerce strategy—free of charge. Start saving now while gaining a partner committed to your growth.

Summarizing the O ffer



What's Next? Start Your Adventure

- 1. Schedule your free migration assessment & map out your path with TFA.
- 2. Have a Q&A Session with TFA and Shopline. We want you to understand the full offering and challenge why this makes sense for you.
- 3. Understand the TFA Shopline offer Right now Shopline is investing in new businesses within the United States, which give you a great opportunity. In this phase TFA will work with you to bring your site to Shopline free of charge!

Bottom line: The benefits of working with TFA and Shopline

Shopline's platform gives you unparalleled access to (Native Apps, Centralized Data, Pricing, Better Customer Service, and easy customization for all needs)

TFA does the work for you! We could also become your full-service agency with experts from ALL disciplines executing your unique marketing, creative, development, and strategy needs with a focus on ROI & ROAS.